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SATYAWADI RAJA HARISH CHANDRA HOSPITAL, NARELA

Manual-1:-The particular of this Hospital, functions and duties.

The objective of this hospital is to provide adequate care and treatment to the patients. Its principal service is medical, surgical and nursing services to the patients and its central concern is the life and health of the patients. This hospital is committed to provide quality health care services free of cost without any discrimination to all with in the resources available and limits laid down by the Government from time to time.

The hospital is providing services for the specialities of Medicine, Paediatrics, Orthopaedics, Obs. & Gynae, Surgery, ENT, Eye, Skin, Lab and X-ray and pharmacy through the outpatient department (OPD). The hospital has 200 beds for admission of patients in various wards for patients suffering from different diseases under these specialities.

Patients are seen in OPD and in casualty (emergency) for treatment and admission are done, if necessary. Casualty (Emergency) functions round the clock (24 Hours) under the supervision of senior doctors.

FACILITIES.

A. General Facilities:-

1. **OPD Services:-** The services of following departments are available in the OPD during the routine hours (8.00 AM to 3.00 PM, Monday to Friday, 8:00 AM to 1:00 PM ,Saturday)
Medicine, Paediatrics, Orthopaedics, Obs. & Gynae, Surgery, ENT, Eye, Skin, and The Hospital also has Ayurvedic and Homeopathy OPD's
2. **Emergency Services:-** Services are available round the clock in the Emergency Block of the hospital and are managed by Casualty Medical Officer, SR's & JR's and other paramedical staff. The serious patients are transferred to higher centers on the advice of the concerned specialty for the further management by the Hospital Ambulance/CAT with JR and ambulance attendant with necessary resuscitative kits and medicines.
3. **Blood Bank Storage Centre :-** Services are available in this hospital and blood is being issued for the needy patients after proper blood grouping and cross matching round the clock under supervision of Specialist.
4. **Kitchen for patients:-** Services are available for all admitted patients and provision of hygienic diet as per the dietary manuals to patients.
5. **Labour Room and Gynae Casualty:-** Round the clock delivering services and other Gynae emergencies is being managed.
6. **IPD:-** IPD services for Medicine, Paediatrics, Orthopedics, Obs and Gynaecology, Surgery, ENT, Eye, Routine and emergency.
7. **O.T.:-** O.T. services for Orthopedics, Obs & Gynae, Surgery, Eye are available during the routine hours (8.00 AM to 3.00 PM, Monday to Friday, 8:00 AM to 1:00 PM ,Saturday)

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Manual 2:- Powers of duties of officers and details.

Sl. No.	Designation	Powers	Duties
1.	Medical Superintendent	Head of Department (Administrative, Financial and Statutory)	Over all supervision of hospital working.
2.	DMS/HOO	Head of Office	Supervision of staff, proper utilization of manpower and as per delegations given by MS.
3.	CMO		Patients Management
4.	Section Officer/ Office Superintendent		Supervision and guidance to Establishment staff.
5.	Assistant Accounts Officer		Preparation of salary and contingency bills.
6.	Doctor's- Specialist, Medical Officer, Senior and Junior Resident's		Patients Management.
7.	Assistant Nursing Superintendent		Posting and control of staff nurses and group-D.
8.	Senior Nursing Officer		Look after the ward for work, stores, manpower, duty roster, record maintenance and other admin work.
9.	Nursing Officer		Patients Care.
10.	PA to MS		Assist with MS
11.	Assistant Section Officer/Head Clerk		To prepare RTI, NHRC matter, Vigilance matter, Parliament and Vidhan Sabha Questions and assurance, VIP references and Miscellaneous matters.
12.	Statistical Officer		Compile data for statistics.
13.	Statistical Assistant		Collect data.
14.	Senior Assistant/ UDC		Maintain personal files/Service Book of Officer/Officials and put up notes for decision.
15.	Junior Assistant/LDC		Dairy & Dispatch etc., Maintain Personal files/Service Book of Officer/Officials and put up notes for decision.
16.	Pharmacist		Distribution of Medicines.
17.	Refractionist		Refraction for spectacles.
18.	Stenographer-Gr.II		Taking dictation and typing work.
19.	Audiometric Assistant		Audiometry.
20.	O.T. Technician, O.T. Assistant		Operate O.T. Machine and cleanliness of O.T.
21.	CSSD Technician		Operate Sterilization Machine (Autoclaving).
22.	ECG Technician		Perform ECG and maintain ECG machine.
23.	Senior and Junior Radiographer		Take X-ray .
24.	Physiotherapist		Physiotherapy.
25.	Occupational Therapist		To train physically handicapped person for new occupation.
26.	Lab Technician, Lab Assistant		Perform laboratory tests and collect samples and cleanliness of machine.
27.	Dental Hygienist		Maintaining Oral Hygiene of Patients.
28.	Drivers		For Ambulance.
29.	Dresser		Dressing of Wounds.
30.	Ambulance Attendant		Cleanliness of ambulance and assist in transfer of patients.
31.	Nursing Orderly		Assist the Nursing Officer and Senior Nursing Officer.
32.	Peon		Carry files and distribution of Dak.
33.	Store Officer		Making Indent for Hospital Procurement Goods/Items/Medicine, receive the good items, verification of bills accordingly related to good items, sending goods, items, medicine for quality control to the CPA randomly & distribution of goods/item for hospital use.
34.	Purchase Officer		Preparation of Purchase proposal, issuing of supply orders, conveying of sanction.

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Manual 3:- The procedure followed in the decision making process, including channels of Supervision and accountability.

The hospital deals with the patients care basically.

(A) CASUALTY PATIENT

PATIENT RECEIVED BY JUNIOR RESIDENT

CMO EXAMINES THE PATIENT (ML CASES, MLC SHEETS/RECORDS MAINTAINED)

REFERRED TO DOCTOR OF CONCERNED SPECIALITY IF REQUIRED

AFTER DUE EXAMINATION PENDING ON THE CONDITION & DISEASE OF THE PATIENT

DISCHARGED AFTER TREATMENT OR FIRST AID ADVICE TO FOLLOW UP IN OPD /ADMITTED UNDER CONCERNED SPECIALTY AND TREATED/ REFERRED TO HIGHER CENTRE FOR SUPER SPECIALTY CONSULTATION AND TREATMENT

(B)

FOR OPD & SPECIALTY CLINIC PATIENTS

REGISTRATION COUNTERS FOR MAKING OPD CARD

VISIT DOCTORS ROOM FOR ADVICE TREATMENT

AFTER DUE EXAMINATION PENDING ON THE CONDITION & DISEASE OF THE PATIENT

1. ADVISED ADMISSION  **CENTRAL REGISTRATION COUNTER FOR GETTING ADMISSION PAPERS**  **GOES TO CONCERNED WARD FOR INDOOR TREATMENT**

2. VISIT LABORATORY, RADIOLOGY DEPARTMENT FOR INVESTIGATION IF ADVISED SO (NEXT DAY)  **PHARMACY FOR COLLECTING PRESCRIBED MEDICINE** 

INJECTION ROOM FOR GETTING INJECTION AS PRESCRIBED 

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Manual 4:- The norms set by this hospital for discharge of its function.

- Patient examination, investigation and treatment in casualty, indoor and Medico Legal cases as per standard protocols laid down in medical text books.
- The services are available for various departments of this hospital which are as under:-

1. Out Patient Department

A) Medical OPD

All OPD's run from Monday to Friday

B) Surgery OPD

between 8.00 AM to 3.00 PM and on

C) Orthopaedic OPD

Saturday 8.00 AM to 1.00 PM

D) Paediatric OPD

E) ENT OPD

Registration

F) Obs. & Gynae OPD

G) Eye OPD

Monday to Friday:- 07.30 AM to 12:00 Noon

H) Skin OPD

Saturday 07.30 AM to 11.30 AM

I) Pathology & Lab Services

Special Clinic's

(1). High Risk Pregnancy Clinic

(2). Infertility Clinic

(3). Anaemia Clinic

(4). Leprosy Clinic

(5). STD Clinic

(6). Diabetic Retina Clinic

(7). Asthma Clinic

(8). Hypertension Clinic

(9). Re-strengthening of Diabetic Clinic (10). CTEV Clinic

Dot's Centre :Services are available in the Routine Hospital working Hour's

Integrated Counselling & Testing Centre's Services are available in the Routine Hours.

CATS & Ambulance Services are available round the clock.

Referral for EWS category.

Disability Board.

PAC

Every Wednesday and Saturday

Sunday Clinic

For Senior Citizens from 9.00 AM to 12.00 Noon

Diary & Dispatch

From 9:00 AM to 4.00 PM

Laboratory & X-ray

Round the clock (24 Hours)

- Homeopathy & Ayurvedic Services are also being provided.

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Manual 5:- The rules, regulation, instruction, manuals and records, held by SRHC Hospital or under its control or used by its employee for discharging its functions.

This is a 200 bedded Delhi Government Hospital and run under control of GNCT of Delhi.

All the Rules, Regulations and other instructions are applicable as governed by Central Civil Rules and other associated Rules.

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Manual-6:- A statement of categories of documents that are held by SRHC Hospital or under its control.

Sl. No.	Nature of Record	Details of Information Available	Unit/Section Which Available
1.	O.P.D. Registration Register	Name, Age, and Sex of Patients	Registration Counter, MRD
2.	Lab Report Register	Investigation Report	Pathology
3.	X-ray Report Register	X-ray Report	Radiology
4.	M.L.C. Register	Complete MLC Report	MRD
5.	Case Sheet	Details of Patients treatment & daily progress while in the hospital	MRD
6.	Casualty Register	Name/Age/Sex etc.	MRD
7.	Court Summon Register	Record of summons issued by the court for MLC etc.	MRD
8.	Tender Documents	Rates quoted by firm	Purchase & Caretaking
9.	Stock Register	Entry of all Items received in hospital with rates	Main Stores (General, Medical & Surgical) and in all others places where stores are Kept.
10.	Salary Bill	Details of salary Paid	Accounts Branch
11.	Contingency Bills and Miscellaneous Bills	Details of Payment for Purchase, OT, Medical, Phone, Conveyance etc.	Accounts Branch
12.	Personal Files & Service Book	All details of Service Records of Employees	Establishment Branch
13.	Vigilance Files	All Complaints, Their inquiries and results	Establishment Branch
14.	RTI Files	RTI Matters, Appeal Cases	Establishment Branch

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Manual-7:- Particular of any arrangement that exists for consultation with or representation by the members of the public in relation to the formulation of SRHC's policy of implementation.

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In this regard, it is relevant to mention that the above said committee is dissolved till further orders and same may be updated after constitution of new Committee at the earliest.

However, the details of previous committee is as under:-

Sl.No.	Designation	Name	Contact details
1.	Chairman (Hon'ble MLA)	Sh. Sharad Chauhan	sharadchauhanaap@gmail.com
2.	Vice-Chairman DM (North)		dcnorth@nic.in
3.	Member Secretary (MS)	Dr. Sushil Kumar	mssrhch@gmail.com
4.	Treasurer (AO)	Sh. Vinay Madaan	mssrhch@gmail.com
5.	CDMO, North District.		DGD Building, Gulabi Bagh
6.	DC Narela ZONE	NDMC	MCD Office, Narela
Non Official Members			
As the tenure of previously nominated non official members has been completed, the request for further nomination has been sent to Competent Authority, details of which are awaited.			
7.		SR Representative	Anaesthesia Department
8.	Ms. Neeta Rani	Nursing Officer Representative	IVF Clinic in Paediatric OPD
9.	Ms. Charu Baghel	Pharmacist Representative	Pharmacy Department
10.	Mr. Parvesh Kumar	Group D Representative Dresser	Dressing Room OPD

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Sh. Sharad Chauhan
(Signature)

Manual-8:- A statement board, Council Committees and other bodies constituted.

Following committees exist for discharge of various functions:-

1. Bio-Medical waste Committee.
2. Internal Complaints Committee.
3. Mosquito Breeding Control Committee.
4. Purchase Committee.
5. Store Inspection Committee (Surgical, Medicine and General).
6. Disaster Management Committee.
7. Prescription Audit Committee.
8. Tender Committee.
9. SDF verification and destruction committee.
10. Death Review Committee.
11. Quality and Safety Committee.
12. Repair and Maintenance Committee.
13. Fire Safety Committee.
14. Drug Therapeutic Committee.
15. Infection Control Committee.
16. Dengue Surveillance Committee.
17. Public Grievances Committee.
18. Medical Examination Board Committee.
19. Disability Board Committee.
20. Condemnation Board and Auction Committee.

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Manual-9:- Officers Telephone No./Mobile No. of SRHC Hospital.

Sl.NO.	Name	Contact No.
1.	Dr. Sushil Kumar, Medical Superintendent	011-20872602
2.	Dr. Saurabh Kumar, Spl. Grade-I (Surgery)/Head of Office	011-20872602
3.	Dr. Jyoti Talwar, Spl. Grade-I, (Eye)	011-20872609
4.	Dr. Ashutosh Gupta, Spl. Grade-I (Orthopaedic)	011-20872609
5.	Dr. Vivek Kumar, Spl. Grade-I(Paediatrics)	011-20872610
6.	Dr. J. Anupama, Spl. Grade-I (Obs. & Gyane)	011-20872608
7.	Dr. Vijay Saroha, Spl. Grade-I (Pathology)	011-20872601
8.	Dr. Vandna Jain, Spl. Grade-I (Medicine)	011-20872618
9.	Dr. Satish Chander Sharma, Spl. Grade-III (Skin)	011-20872602
10.	Dr. Apurba Rajbongshi, Spl. Grade-I (Pathology)	011-20872601
11.	Dr. Sanjana Narula Wadhwa, Spl. Gr.III (Obs. & Gynae)	011-20872608
12.	Dr. Shilpi, Specialist, Anesthesia (NRHM)	011-20872602
13.	Dr. Bharti Sarogi, Specialist ,Paeds (NRHM)	011-20872602
14.	Dr. Ekta Kale, Medical Officer (NRHM)	011-20872608
15.	Dr. Anu Beniwal, Senior Medical Officer (Pathology)	011-20872601
16.	Dr. Rishi Kanva, Chief Medical Officer	011-20872606
17.	Dr. Mukesh Bharti, Senior Medical Officer (CCMO)	011-20872606
18.	Dr. Vinod Dahiya, Senior Medical Officer	011-20872606
19.	Dr. Ashutosh Kumar, Senior Medical Officer	011-20872613
20.	Dr. Abhishek, Senior Medical Officer	011-20872605
21.	Dr. Surender Kumar Aggarwal, Chief Medical Officer	011-20872605
22.	Dr. Anil Kataria, Medical Officer	011-20872602
23.	Dr. Arun Kumar, Medical Officer	011-20872605
24.	Dr. Nidhi, Medical Officer	011-20872605
25.	Dr. Mitali Dua, Medical Officer	011-20872605
26.	Dr. Matiur Rahman, Medical Officer	011-20872605
27.	Sh. Vinay Madaan, Accounts Officer	011-20872604
28.	Sh. Ram Gopal, Assistant Section Officer/Incharge Establishment	011-20872607
29.	Sh. Pardeep Kumar, Statistical Officer	011-20872603
30.	Mrs. Mamta Rani, Statistical Officer	011-20872603
31.	Mrs. Sunita Piwal, Assistant Nursing Superintendent	011-20872602
32.	Mrs. Indu Dhillon, Assistant Nursing Superintendent	011-20872602

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Manual-10:- Pay Scale of the employee.**Vacancy position of Doctors as on 12.07.2024.**

Sr. No.	Name of post	Pay Matrix level	Sanctioned	Filled		Vacant
				Regular	Contract	
1.	Medical Superintendent(SAG)	Level -14, Rs.144200-218200/-	1	1	Nil	Nil
2.	Addl. Med Supdt.	Level -14, Rs.144200-218200/-	1	Nil	Nil	01
3.	DMS-Cum Casualty I/c	Level-12, Rs.78800-209200/-	1	Nil	Nil	01
4.	CMO/Medical Officer	Level-10, Rs.56100-177500/-	16	11	Nil	05
5.	Specialists	Level-11, Rs.67700-208700/-	23	12	Nil	11
6.	Dental Surgeon	Level-10, Rs.56100-177500/-	02	Nil	Nil	02
7.	Senior Resident	Level-11, Rs.67700-208700/-	43	09	25	09
8.	Junior Resident	Level-10, Rs.56100-177500/-	34	22	12	Nil
9.	ANS	Level-10, Rs.56100-177500/-	02	02	Nil	Nil
10.	Senior Nursing Officer	Level-08, Rs.47600-151100/-	17	15	Nil	02
11.	Nursing Officer	Level-07, Rs.44900-142400/-	115	110	05	Nil
12.	Sr. Radiographer	Level-05, Rs.29200-92300/-	01	01	Nil	Nil
13.	Jr. Radiographer	Level-04, Rs.25200-81100/-	07	02+1*	05	Nil
14.	Dark Room Assistant	Level-02, Rs.19900-63200/-	04	01	Nil	03
15.	Lab Technician	Level-05, Rs.29200-92300/-	02	02	Nil	Nil
16.	Lab Assistant	Level-04, Rs.25200-81100/-	06	02	02	02
17.	O.T. Technician	Level-04, Rs.25200-81100/-	02	01	Nil	01
18.	O.T. Assistant	Level-02, Rs.19900-63200/-	07	Nil	07	Nil
19.	Dresser	Level-01, Rs.18000-56900/-	03	02	Nil	01
20.	Physiotherapist	Level-06, Rs.35400-112400/-	02	02	Nil	Nil
21.	Occupational therapist	Level-06, Rs.35400-112400/-	01	Nil	01	Nil
22.	ECG Technician	Level-05, Rs.29200-92300/-	04	Nil	04	Nil
23.	Audiometric Assistant	Level-05, Rs.29200-92300/-	01	Nil	Nil	01
24.	CSSD Technician	Level-04, Rs.25200-81100/-	02	Nil	02	Nil
25.	CSSD Attendant	Level-02, Rs.19900-63200/-	02	Nil	Nil	02
26.	Refractationst	Level-05, Rs.29200-92300/-	01	Nil	Nil	01
27.	Dental Hygienist	Level-05, Rs.29200-92300/-	01	01	Nil	Nil
28.	Research Officer	Level-06, Rs.35400-112400/-	01	Nil	Nil	01
29.	Pharmacist	Level-05, Rs.29200-92300/-	12	08	Nil	04
30.	Statistical Assistant	Level-06, Rs.35400-112400/-	03	01	Nil	02
31.	MRO/Statistical Officer	Level-07, Rs.44900-142400/-	02	02	Nil	Nil
32.	Account Officer	Level-10, Rs.56100-177500/-	01	01	Nil	Nil
33.	Assistant Account Officer	Level-08, Rs.47600-151100/-	01	Nil	Nil	01
34.	Office Suptd./Section Officer	Level-08, Rs.47600-151100/-	01	Nil	Nil	01
35.	Assistant Section Officer	Level-06, Rs.35400-112400/-	01	01+02*	Nil	Nil
36.	Senior Assistant/ UDC	Level-04, Rs.25200-81100/-	02	02+03*	Nil	Nil
37.	Junior Assistant/ LDC	Level-02, Rs.19900-63200/-	05	05	Nil	Nil
38.	Stenographer Gr-I/Pers. Secretary	Level-08, Rs.47600-151100/-	01	01	Nil	Nil
39.	Stenographer Gr- II/Pers. Assistant	Level-06, Rs.35400-112400/-	01	01	Nil	Nil
40.	Cashier	Level-04, Rs.25200-81100/-	01	01	Nil	Nil
41.	Driver	Level-02, Rs.19900-63200/-	05	02	Nil	03
42.	Ambulance Attendant	Level-02, Rs.19900-63200/-	03	Nil	Nil	03
43.	Nursing orderly	Level-01, Rs.18000-56900/- + Out Sourced (03)	71+3 Out Source	25	30 (Out Source)	19
44.	Assistant Dietician	Level-06, Rs.35400-112400/-	01	Nil	Nil	01
45.	Store & Purchase officer	Level-06, Rs.35400-112400/-	01	Nil	Nil	01
46.	Security-cum-Sanitation Officer (Out-Source)	Out Sourced	01	Nil	Nil	01
47.	DEO (Out-Source)	Out Sourced	03	Nil	Nil	03
48.	Plaster Room Assistant (Out Source)	Out Sourced	02	Nil	Nil	02
49.	Driver (Out Source)	Out Sourced	01	Nil	Nil	01

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Manual-11:- The Budget allocated to each of its agency, indicating the particulars of all plans, proposed expenditures and reports on disbursements made.

Please refer the Delhi Government finance department website
["finance.delhigovt.nic.in"](http://finance.delhigovt.nic.in)

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Manual-12:- The manner of execution of subsidy programmes, including the amounts allocated and the details of beneficiaries of such programmes.

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The hospital does not grant-in-Aid to any agency.

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Manual-13:- Particulars of recipients of permits or authorizations granted by SRHC Hospital.

Status of Outsourced services at SRHC Hospital.

S.No.	Services	Name of Firm	No. of Workers	Contract Validity
1	Nursing Orderly	M/s 24X7 Address:- 2, D-153, Sri Sai Lions Eye Hospital, Kanikarbagh Road Lohia Nagar, Patna, Bihar-800020.	50	The validity of contract 10.01.2024 to 09.01.2025..
2	Security Service	M/s J Group Security Service and House Keeping Address:- H.No. 76-D, Ground Floor, Q -Block, Budh Vihar Phase-I, North West, Delhi-110086.	41	The validity of contract 01.05.2023 to 31.07.2024.
3	Sanitation & Housekeeping Service	M/s Covenant Workforce Services (OPC), Private Limited, Address:- WZ-482, Ground Floor, Nariana Village, South West, Delhi-110028.	53	The validity of contract w.e.f. 01.04.2023 to 31.07.2024.
4	Kitchen & Dietary	M/s Prime Services Address:- F-30, Moti Nagar, New Delhi-110015.	03	The validity of contract 01.09.2023 to 31.08.2024.
5	Laundry	M/s R K Launderers Address:- VPO Kasana, Tehsil-Gohana, Distt Sonipat, Haryana-131301.	02	The validity of contract 1.05.2023 to 31.07.2024.
6	OPD Registration	M/s GTI Infotel Pvt. Ltd. Address:- A-51, Sector 8, Noida Uttar Pradesh(UP)-201301.	12	The OPD/IPD Registration extension granted by Competent Authority was upto 30.04.2024. Further extension is under process with Competent Authority.
7	Pest Control	M/s Twenty Four Seven Facility Management Private Limited. Address:- 161, 2 nd floor, Ashram, Jungpura, Ashram, South Delhi, Delhi-110014.	1	The validity of contract 01.07.2024 to 30.06.2025.
8	Hiring of Vehicle	M/s Sneh Enterprises. Address:- H.No.154, Village Rithala, Near Devi Mandir Road, Village Rithala, Delhi-110082	01 (vehicle)	The validity of contract 01.07.2024 to 30.06.2025.

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Manual-14:- Details in respect of the information, available, to or held by it, reduced in an electronic form.

MEDICAL RECORD DEPARTMENT

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DAILY BASIS REPORTING/WORKS:-

Birth and Death registration.

P & L form reporting on IDSP/IHIP Portal.

Disability Certificate related works on UDID Portal.

Updation of ARI date on Google Sheet.

ILI/SARI reporting on Google Sheet.

WEEKLY REPORTING/WORKS:

Reporting of P-form & L form on IDSP.

Reporting of Acute Flaccid Paralysis and VPD Surveillance.

Reporting of Diphtheria cases

Reporting of Measles cases

Reporting of Neonatal Tetanus cases

Reporting of Mumps cases

Reporting of Pertussis cases

MONTHLY BASIS REPORTING/WORKS:

NBCC-New Born Care Cases.

NPHCE/Senior Citizen Sunday Clinic.

NPCB-Cataract Eye Surgery.

NLEP-Leprosy Cases.

Anti Rabies Cases.

NVHCP Reporting.

Good Samaritan.

Sex Ratio, Birth & Still Birth.

Communicable & Non-Communicable Diseases Reports.

UDID Reporting

Compilation HMIS report received from all departments of Hospital.

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Manual-15:- The Particulars of facilities available to citizens for obtaining information.

Facilities available for obtaining information.

Sl.No.	Facility Available	Information Available	Working Hour
1.	Sign Boards in Hospital	24 Hours	
2.	Website	Basic information about facilities available in hospital	24 hours
3.	Notice Board	Various Government Orders & Circular	9.00 AM to 4.00 PM
4.	Citizen Charter	Basic information	9.00 AM to 4.00 PM

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Manual-16:- The names, designations and other particulars of the Public information Officers.

Particulars of PIO

Sl. No.	Name & Designation	Address	Telephone No.	Email address
1.	Dr. Anu Beniwal, Medical Officer	Room No.104, First Floor, SRHC Hospital, Plot No. 30, Sec-7A, Narela, Delhi110040	011-20872602	mssrhch@gmail.com

First Appellate Authority

Sl. No.	Name & Designation	Address	Telephone No.	Email address.
1.	Dr. Saurabh Kumar, Specialist (Surgery)	Room No.106, SRHC Hospital, Plot No. 30, Sec-7A, Narela, Delhi110040	011-20872611	hoosrhch@gmail.com

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Manual-17:- Other services available:-

1. **Centralized RO System**:- It is installed to provide pure and safe drinking water for the patients and attendants.
2. **ETP Plant**:- It is installed for proper use of effluent water. The effluent treated water is used for gardening purposes.
3. **PSA Plant**:- It is installed for medical gas supply.
4. **Equal Opportunity policy for Persons with Disability**: - Provisions, under Section 21 of RPwD Act 2016 and Rule 12 of Delhi RPwD Act 2018.

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